

25th Street
Theatre Centre
400 - 245 Third Avenue South
Saskatoon, Saskatchewan
S7K 1M4 ~ Canada
ph. 306.664.2239
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www.25thstreettheatre.org



Fringe Volunteers ~ General Expectations

- **Check in** at the Volunteer Centre **15 minutes prior** to the start of your shift. This will give you time to gather your needed supplies/float etc before heading to your venue/area.
- **Check out** at the Volunteer Centre immediately after your shift to obtain your show pass and return any supplies etc used during your shift.
- Volunteers must wear their **Fringe ID** in a clearly visible place while on-duty (around your neck is preferred).
- Volunteers are expected to take their positions seriously. Please do your best at your assigned tasks. **Show passes may be denied** in the event of unsatisfactory performance.
- All volunteers and staff must **walk in pairs** when carrying cash from one area of the site to another.
- Volunteers are **not permitted** to drink alcohol prior to or during shifts.
- **Smoking is prohibited** in the venues, all tents, and Beverage Garden (City of Saskatoon By-law # 8286).
- Professionalism is expected. Please **refrain** from eating, smoking, or reading a book/newspaper while on duty, especially in view of patrons. There is always someone in need of your assistance or an area in need of attention.
- All volunteers must be **16 years of age or older**. Children age 12 - 15 may accompany an adult parent or guardian on the adult's shifts if the child wants to experience volunteering. Children under 12 will not be allowed to accompany an on-duty volunteer. One child per volunteer per shift. One show pass will be given to the adult volunteer.
- The Volunteer Centre should be notified by radio of **Lost Children or Parents** as soon as they are found. The Volunteer Centre will provide further instructions.
- **Radios** are located with designated individuals at all Venues, Beverage Garden, ABO, and Volunteer Centre.
- **First Aid Kits** are available at all Venues, Beverage Garden, ABO, and Volunteer Centre.
- **Bathrooms** in Victoria School are not for public or volunteer use. Porta-Potties are located behind Victoria School, behind the Beverage Garden, and at the Joe Duquette Venue.
- Volunteers must have customer service skills and be able to work in a team.
- The Fringe Festival has one of the best Volunteer Programs (show passes, refreshments, prizes, volunteer party, etc); we encourage you to **help us work** towards creating the best experience possible for our patrons.